

THE PERIOD, CONDITIONS AND THE SCOPE OF THE WARRANTY ON INFLATABLES

1. The product must not be left without any supervision.
2. The fabric should be cleaned and dried before packing it into transport bags. Mitko Sp. z o.o. (further called as the Producer) does not bear any responsibility for possible stains arisen as a result of storing wet or dirty fabric.
3. The inflatables produced by the Mitko company are not adapted to exploitation under snow load. One should remove the snow gathering on the product, if the layer of the snow is 2 cm or higher.
4. Water lingering on the product should be immediately removed.
5. The assembled product should be anchored to the ground with pegs and ropes the whole time the product is used. If it is not possible to anchor the product, it is recommended to use the dedicated ballasts.
6. It is forbidden to cover the fan grill.
7. The products have been tested and adapted for using the gust of wind not exceeding 38 km/h (5 degree at Beaufort scale). During strong winds we recommend to submit the inflatable. For this matter mechanical damages are not covered under warranty.
8. Any dirt on the product should be removed immediately with warm water without any detergents or with high-pressure cleaning machines.
9. Inflatables produced by Mitko should not be washed in the washing machine, tumbled or ironed.
10. The Producer declares that the inflatable was produced with the highest care. If any defects or lacks were noticed, the Buyer should turn in writing to the Producer within the period of 7 days. The writing complaint should include the exact description of a defect, information about the date of noticing the problem and several pictures for confirmation. The Producer will respond to the complaint within 7 days. In case of finding the complaint as valid, the Producer informs the Buyer how and when the product should be delivered. The product should be prepared to be picked up by expedition company and packed into the original case. The Producer is obligated to repair the defect within the period of 21 days. The period starts from the moment when the product is delivered to the Producer's warehouse or other early indicated place. The Producer informs the Buyer about the way and time of delivery of repaired product. To the standard warranty period the time of repair is added.
11. The Producer does not bear any responsibility for the assembly/disassembly inconsistent with the instruction manual.
12. The Producer grants following warranty periods:
 - the fan: 24 months

- fabric: 24 months (resistance to UV radiation in the woolen scale is 4-5)
 - other elements: 12 months
 - accessories: 12 months
 - sublimation printing: 36 months (resistance to UV radiation in the woolen scale is 6-7)
 - solvent printing with lamination: 24 months (resistance to UV radiation in the woolen scale is 6-7)
 - silk-screen printing: 24 months (resistance to UV radiation in the woolen scale is 6-7)
13. The warranty does not cover damages caused by the improper exploitation or damages following as an effect of the fortuitous events, such as fades caused because of excessive UV radiation, fire, hurricane or acts of the vandalism.
14. The Producer reserves the right to implement changes to above information.
15. In unsettled matters with hereby provisions, are applied regulations of the Act from 27 July 2002 about specific conditions of the consumer sale and about the amendment to the Polish Civil Code (Dz.U. from 2002 r. No. 141, pos. 1176, from 2004 r. No. 96, pos. 959).